

# Test 4

## LISTENING

### PART 1 Questions 1–10

Complete the form below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

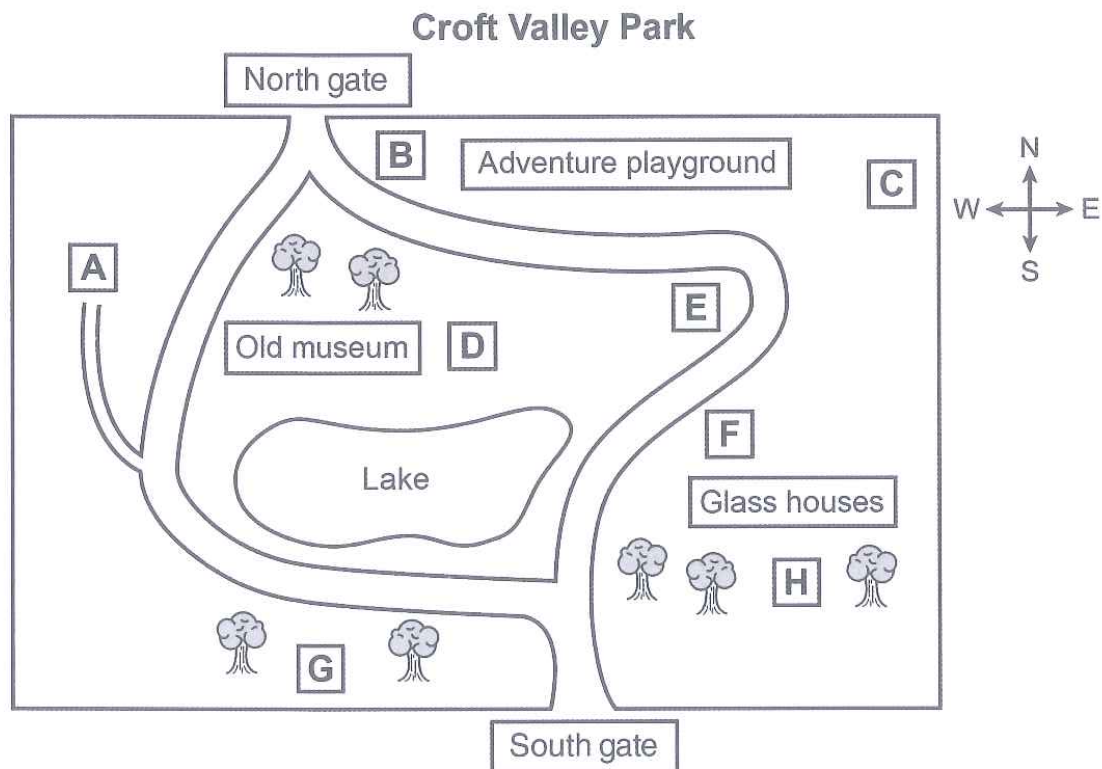
Customer Satisfaction Survey	
<b>Customer details</b>	
Name:	Sophie Bird
Occupation:	1 .....
Reason for travel today:	2 .....
<b>Journey information</b>	
Name of station returning to:	3 .....
Type of ticket purchased:	standard 4 ..... ticket
Cost of ticket:	5 £ .....
When ticket was purchased:	yesterday
Where ticket was bought:	6 .....
<b>Satisfaction with journey</b>	
Most satisfied with:	the wifi
Least satisfied with:	the 7 ..... this morning
<b>Satisfaction with station facilities</b>	
Most satisfied with:	how much 8 ..... was provided
Least satisfied with:	lack of seats, particularly on the 9 .....
Neither satisfied nor dissatisfied with:	the 10 ..... available

**PART 2 Questions 11–20**

**Questions 11–16**

Label the map below.

Write the correct letter, **A–H**, next to Questions 11–16.



- 11 café .....
- 12 toilets .....
- 13 formal gardens .....
- 14 outdoor gym .....
- 15 skateboard ramp .....
- 16 wild flowers .....

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Questions 17 and 18

Choose **TWO** letters, **A–E**.

What does the speaker say about the adventure playground?

- A Children must be supervised.
- B It costs more in winter.
- C Some activities are only for younger children.
- D No payment is required.
- E It was recently expanded.

Questions 19 and 20

Choose **TWO** letters, **A–E**.

What does the speaker say about the glass houses?

- A They are closed at weekends.
- B Volunteers are needed to work there.
- C They were badly damaged by fire.
- D More money is needed to repair some of the glass.
- E Visitors can see palm trees from tropical regions.

**PART 3 Questions 21–30**

*Questions 21–24*

Choose the correct letter, **A**, **B** or **C**.

**Presentation about refrigeration**

- 21** What did Annie discover from reading about icehouses?
- A** why they were first created
  - B** how the ice was kept frozen
  - C** where they were located
- 22** What point does Annie make about refrigeration in ancient Rome?
- A** It became a commercial business.
  - B** It used snow from nearby.
  - C** It took a long time to become popular.
- 23** In connection with modern refrigerators, both Annie and Jack are worried about
- A** the complexity of the technology.
  - B** the fact that some are disposed of irresponsibly.
  - C** the large number that quickly break down.
- 24** What do Jack and Annie agree regarding domestic fridges?
- A** They are generally good value for money.
  - B** There are plenty of useful variations.
  - C** They are more useful than other domestic appliances.

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Questions 25–30

Who is going to do research into each topic?

Write the correct letter, **A**, **B** or **C**, next to Questions 25–30.

People	
<b>A</b>	Annie
<b>B</b>	Jack
<b>C</b>	both Annie and Jack

**Topics**

- 25 the goods that are refrigerated .....
- 26 the effects on health .....
- 27 the impact on food producers .....
- 28 the impact on cities .....
- 29 refrigerated transport .....
- 30 domestic fridges .....

**PART 4 Questions 31–40**

Complete the notes below.

Write **ONE WORD ONLY** for each answer.

### How the Industrial Revolution affected life in Britain

#### 19th century

- For the first time, people's possessions were used to measure Britain's **31** .....
- Developments in production of goods and in **32** ..... greatly changed lives.

#### MAIN AREAS OF CHANGE

##### Manufacturing

- The Industrial Revolution would not have happened without the new types of **33** ..... that were used then.
- The leading industry was **34** ..... (its products became widely available).
- New **35** ..... made factories necessary and so more people moved into towns.

##### Transport

- The railways took the place of canals.
- Because of the new transport:
  - greater access to **36** ..... made people more aware of what they could buy in shops.
  - when shopping, people were not limited to buying **37** ..... goods.

##### Retailing

- The first department stores were opened.
- The displays of goods were more visible:
  - inside stores because of better **38** .....
  - outside stores, because **39** ..... were bigger.
- **40** ..... that was persuasive became much more common.