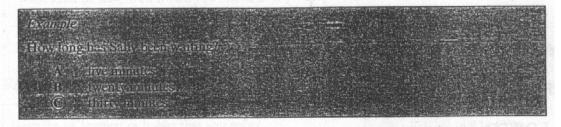
## LISTENING

## SECTION 1 Questions 1-10

## Questions 1-5

Choose the correct letter, A, B or C.



- 1 What does Peter want to drink?
  - A tea
  - B coffee
  - C a cold drink
- 2 What caused Peter problems at the bank?
  - A The exchange rate was down.
  - B He was late.
  - C The computers weren't working.
- 3 Who did Peter talk to at the bank?
  - A an old friend
  - B an American man
  - C a German man
- 4 Henry gave Peter a map of
  - A the city.
  - B the bus routes.
  - C the train system.
- 5 What do Peter and Sally decide to order?
  - A food and drinks
  - B just food
  - C just drinks

## SECTION 2 Questions 11-20

## Questions 11–20

Choose the correct letter, A, B or C.

- 11 The Counselling Service may contact tutors if
  - A they are too slow in marking assignments.
  - B they give students a lot of work.
  - C they don't inform students about their progress.
- 12 Stress may be caused by
  - A new teachers.
  - B time pressure.
  - C unfamiliar subject matter.
- 13 International students may find stress difficult to handle because
  - A they lack support from family and friends.
  - B they don't have time to make new friends.
  - C they find it difficult to socialise.
- 14 A personal crisis may be caused by
  - A studying for too long overseas.
  - B business problems in the student's own country.
  - C disruptions to personal relationships.
- 15 Students may lose self-esteem if
  - A they have to change courses.
  - B they don't complete a course.
  - C their family puts too much pressure on them.
- 16 Students should consult Glenda Roberts if
  - A their general health is poor.
  - B their diet is too strict.
  - C they can't eat the local food.
- 17 Students in financial difficulties can receive
  - A assistance to buy books.
  - B a loan to pay their course fees.
  - C a no-interest loan to cover study expenses.

- 18 Loans are also available to students who
  - A can't pay their rent.
  - B need to buy furniture.
  - C can't cover their living expenses.
- 19 The number of students counselled by the service last year was
  - A 214.
  - B 240.
  - C 2,600.
- 20 The speaker thinks the Counselling Service
  - A has been effective in spite of staff shortages.
  - B is under-used by students.
  - C has suffered badly because of staff cuts.

## SECTION 3 Questions 21-30

#### Questions 21-24

Complete the notes below.

Write NO MORE THAN TWO WORDS AND/OR A NUMBER for each answer.

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		DETAILS OF ASSIGNMENT	
	Part 1	<u>E55ay</u>	
		Title: 'Assess the two main methods of 21in social science research'	
		Number of words: 22	
	Part 2	Small-scale study	
		Choose one method.	
		Gather data from at least 23 subjects.	
	Part 3	Report on study	
		Number of words: 24	_

## Questions 25 and 26

#### Choose TWO letters A-E.

What TWO disadvantages of the questionnaire form of data collection do the students discuss?

- A The data is sometimes invalid.
- B Too few people may respond.
- C It is less likely to reveal the unexpected.
- D It can only be used with literate populations.
- E There is a delay between the distribution and return of questionnaires.

# Questions 27-30

Complete the table below.

# Write NO MORE THAN THREE WORDS OR A NUMBER for each answer,

AUTHOR	TITLE	PUBLISHER	YEAR OF PUBLICATION
27	'Sample Surveys in Social Science Research'		
Bell	28	29	
	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	***************************************	:
Wilson	'Interviews that work'	Oxford University Press	30

## SECTION 4 Questions 31-40

# Questions 31 and 32

Choose the correct letter, A, B or C.

- 31 Corporate crime is generally committed
  - A against individuals.
  - B by groups.
  - C for companies.
- 32 Corporate crime does NOT include
  - A employees stealing from their company.
  - B unintentional crime by employees.
  - C fraud resulting from company policy.

## Questions 33-38

Complete the notes below.

Write NO MORE THAN THREE WORDS for each answer.

Corporate crime has been ignored by:  a) the 33
b) <b>34</b>
a) often more complex, and needing 35
b) less human interest than conventional crime
c) victims often 36
Effects:
a) Economic costs
may appear unimportant to 37
can make large 38 for company
<ul> <li>cause more losses to individuals than conventional crimes</li> </ul>
b) Social costs
<ul> <li>make people lose trust in business world</li> </ul>
affeçt poorer people most

## Questions 39 and 40

Choose TWO letters A-F.

The oil tanker explosion was an example of a crime which

- A was no-one's fault.
- B was not a corporate crime.
- C was intentional.
- D was caused by indifference.
- E had tragic results.
- F made a large profit for the company.